



## **Great Benefits. Exciting Large-Format Print Technology. Endless Potential.**

**California Surveying & Drafting Supply (CSDS)**, a leader in large-format print technology sales and service throughout California, is growing and we have an immediate opening for an experienced full or part-time Large-Format Printer/Copier/Scanner Service Technician to support our customers in greater San Diego. If you have a passion for digital technology, want to work with the top brands in the industry, and enjoy helping people resolve technical issues with their printing systems, this position may be for you!

### **The ideal candidate will:**

- Have experience servicing large and small-format printers, copiers, scanners and multi-function systems (experience with HP, Contex, Widetek and Xerox a plus)
- Have a strong working knowledge of computers, software and networking
- Have the ability to troubleshoot problems and perform repairs, preventive maintenance and equipment overhauls
- Be well organized and detailed oriented
- Be a team player with the ability to work independently and as part of a service unit
- Be personable and have a strong customer service ethic

### **Primary duties and responsibilities:**

- Travel throughout your respective territory responding to service orders received from dispatch
- Maintain customer equipment under contract with CSDS
- Assess client needs and present service proposals for extended hardware/firmware warranties
- Represent CSDS at events as needed
- Build a solid, working relationship with a variety of businesses

### **The right candidate will be offered the following:**

- A competitive base salary plus commissions and spiffs
- Factory Authorized Product/Service Training
- An in-house dispatch service and support representative
- An award-winning line of products, services and solutions
- Full medical and dental insurance
- 401K w/ employer contributions, and paid vacations/holidays
- A professional and friendly environment
- A company vehicle or auto allowance, gas card and cell phone for business use

### **ABOUT CSDS:**

Established in 1986, California Surveying & Drafting Supply Inc, a leading solutions provider serving architects, engineers, contractors, land surveyors and GIS professionals throughout California, is California's largest authorized distributor of large-format printers, scanners, copiers and multi-function printers MFP's. Through our Printing & Imaging Division, we proudly offer innovative solutions from HP, Contex, Widetek and Xerox and support them with an experienced factory-trained and authorized sales and service team to ensure the end user's complete satisfaction.

If you are looking to work for a family-oriented company with growth opportunities, great benefits and talented, passionate co-workers, we welcome the opportunity to discuss what the next successful years in your service career could look like with CSDS.

**For immediate consideration, please upload your resume and cover letter as instructed.**