



December 27, 2018

Bruce Gandelman, Tom Cardenas  
California Surveying & Drafting Supply, Inc.

Gentlemen,

I wanted to take a moment to recognize the diligent efforts of one of your Consultants, Jack Taylor.

Jack first contacted our agency in April of 2018 to make us aware of the Trimble Reveal upgrade and his availability to support us. For several years I had been creating CSI diagrams using the EdgeFX software, collecting and uploading points via an "aim and shoot" Nikon Total Station and small Trimble PDA. My aspiration to create accurate and highly detailed scenes and animation often exceeded the limitations of the Edge software. Also, since my diagrams were related to homicides and officer-involved shooting deaths, it was critical that the scenes were appropriate for presentation to media or courtroom audiences. When Jack learned this, he introduced me to the Trimble SX10 package and maintained communication with me.

Jack quoted the package and accessories for us and a product demo was ultimately scheduled for early November; however at that time our monumental fire started. It was then that our Sheriff's Administration decided that all locations where human remains were located should be shot and diagrammed. We used this opportunity to consider purchasing the SX10 package, and Jack scheduled a field demo on very short notice.

While Jack was en route to our county for the demo, we had a vehicle pursuit that ended with an officer-involved shooting death. Jack responded to our location without hesitation, provided training on-the-fly, and we were able to shoot the scene. Two days later he returned with loaner equipment and got us up and running until delivery of our new system. A total of 81 scenes were shot related to Camp Fire casualties.

Jack has consistently provided service and support for us. He represents both your products and company extremely well. I am also very impressed with your company's image and the manner in which you promote it, your people, and your products.

Thank you for all that you do; I hope this letter provides appropriate recognition for Jack's service.

Respectfully,

Deputy Scott Krelle  
Butte County Sheriff's Office